zcr

PARTNER BRIEF · FOR COMPANIES SELLING INTO THAILAND

zcrLog ICT

Localized for Thailand.
Built for Thai log-retention law.

zcrLog ICT retains computer traffic data under **Section 26 of Thailand's Computer Crime Act** and supports Computer Crime Act and PDPA log-evidence workflows. Choose a hardware appliance, Dedicated VM (Cloud Gov) or Cloud (SaaS), all delivered through approved partners. **zcr does not sell direct.**



Actual zcrLog demo capture; values are illustrative, not customer data.

THAI LOG-RETENTION REQUIREMENTS TO SCOPE WITH YOUR CUSTOMER

90 days

At least 90 days. Covered service providers retain computer traffic data from when it enters the system (§26; MDES Notification B.E. 2564).

2 years

Up to 2 years if ordered. An official may order longer retention, case by case, up to 2 years in total.

500,000 THB

Maximum fine for a service provider that fails to comply (§26, para. 4).

"Service provider" is defined in §3 and in the 2021 MDES Notification, the one currently in force. Confirm each customer's obligations with Thai counsel. Not legal advice.

WHY ZCRLOG ICT

Retention and integrity

- Base retention is 90 days. Longer retention, up to 2 years, depends on package, ingest and usable storage; two years is not available in every tier.
- MD5, SHA-1 and SHA-256 integrity checks; AES-128 log encryption.

ICT reference pricing

- Published prices for hardware (ICT) and dedicated VM (ICTC) models reference Thailand's ICT standard price criteria (เกณฑ์ราคากลาง ICT), a familiar benchmark for public-sector buyers.

Localized for Thailand

- Alerts through LINE, Microsoft Teams and email.
- Datasheets in Thai, English and Japanese.
- Cloud (SaaS) and Dedicated VM (Cloud Gov) are hosted in Thailand; the hardware appliance runs on-premises at the customer site.
- From a Thai vendor: Cyberdefense Co., Ltd., Bangkok.

Works beside your global stack

- Collects firewall, Active Directory, endpoint security (e.g. CrowdStrike Falcon), Microsoft 365, Entra ID, AWS CloudTrail, Google Cloud audit logs and Syslog devices.
- Forwards logs unmodified to your existing Syslog server or log receiver; parsers and API permissions are confirmed in solution design.
- zcrSIEM is a separate product for full SIEM operations.

CHOOSE THE DELIVERY MODEL

MODEL	PACKAGE	SIZING REFERENCE	THAI LIST PRICE
Hardware appliance	**ICT1**	1,000 EPS · 3–5 devices	**THB 50,000 one-time**
	ICT2	7,000 EPS · 6–15 devices	**THB 400,000 one-time**
	ICT3	20,000 EPS · 16–30 devices	**THB 850,000 one-time**
Dedicated VM (Cloud Gov)	**ICTC1**	1 TB storage · 3 reference devices	**THB 8,000 / month**
	ICTC2	2 TB storage · 5 reference devices	**THB 13,000 / month**
	ICTC3	3 TB storage · 10 reference devices	**THB 18,000 / month**
Cloud (SaaS)	**Cloud1–4**	1–10 GB/day · unlimited devices	**from THB 4,000 / month**

Dedicated VM (Cloud Gov) is available only to Thai government agencies. Cloud retention add-ons are offered only up to 10 GB/day. EPS = events per second; hardware EPS figures are published ratings. Prices include VAT. Specifications and prices as of 1 November 2026; confirm current details, sizing, retention and the bill of materials for each customer project before quoting. Request partner terms at hello@zcr.ai.

HOW WE WORK WITH YOU

Resell and deliver
Proposals, contracting and delivery run through approved distributors, resellers/SIs and MSPs/MSSPs.

Agree customer acceptance checks
Source events, timestamps, log retrieval, alerts and a restore test.

Referral option: the zcr referral program pays a flat 10% of product value, with no selling required. Request programme terms.

Scope Thai log retention for your next customer.

Request a partner call at hello@zcr.ai. If known, include the customer's log sources, daily ingest, retention target and preferred delivery model.

Partner information: zcr.ai/en/partners/reseller/
Product details: zcr.ai/en/product/zcrlog/
+66 86 940 1383 · LINE @zcr.ai

Standards reference. Use Thai standard มศอ. 4003.1-2560 (NECTEC) as a reference for computer traffic-data retention. For each project, verify the actual product certificate, its number, issuer, issue and expiry dates, and applicable scope against the proposed software version and deployment. Using zcrLog does not replace the customer organisation's obligations under the Act. © Cyberdefense Co., Ltd.